





TeamApp is available to the public

Access to St Michael's Netball Club App has been kept open. This is to allow any parent, grandparent, partner, family member, friend to find out about games, training, events and club information. As such, no details of individual members will be made public, nor will anything be posted that the Committee does not believe should not be in the public domain.

TeamApp is our primary avenue for communication

The committee, coaches and team managers will communicate information about changes to training, walkovers, club events, registration etc via the App. (The club also publishes information on our <u>website</u> and our <u>Facebook page</u>.)

Access Groups

Make sure you have selected all the appropriate access groups. This will not only ensure that you get all information that you need, but will also make sure that you don't get information from other teams/groups that doesn't apply to you. Access groups can be updated at any time.

Push Notifications

TeamApp is able to send push notifications to your phone/tablet when new information is published. This means you get immediately alerted to information. Please make sure you have push notifications turned on for TeamApp.

Please check the App regularly

Even if you haven't received a push notification or email, it is always worth regularly checking the App for any new information. If you find an error or something that needs to be updated, please send us an email.

Errors

Difficultly with TeamApp functionality is usually due to an operating system that needs updating or an old version of the app. If you are having trouble with using TeamApp please make sure your device's operating system and app version is up to date.

Store - Registrations and Uniforms

All registrations will be received via the TeamApp Store. If you are registering for your child, you will be able to fill in the appropriate fields under your own login. If you are registering multiple children, or registering in multiple teams, this can all be done in the one transaction. Uniforms can be purchased at any time via the store.

Contact details

Please make sure you update your contact details as required. This makes registering teams with the association much more efficient.

Website version

TeamApp also has a web version: stmichaelsnc.teamapp.com

If you don't have a smartphone or tablet, you still have the same access to all the information in the web version as you would via the App. Instead of receiving push notifications, you will receive an email.